

RESOURCE	DESCRIPTION	CONTACT INFORMATION
<b>DELAWARE RESIDENTS</b>		
<b>HELP LINES</b>		
<b>Delaware Helpline</b>	Statewide telephone information and referral service providing Delawareans with information to over 2,100 health and human service programs and to all state government offices and personnel. Delaware Helpline, Inc. is a nonprofit agency assisting people who are in a crisis or facing a problem in accessing needed community services. It also serves as the Literacy Hotline, the Foster Care Information line, the Screening for Life line, the Earned Income Tax Credit Information line and the Cancer Helpline.	<p><b>Website:</b> <a href="http://www.delawarehelpline.org">http://www.delawarehelpline.org</a></p> <p><b>Telephone:</b> 1-800-273-9500</p> <p><b>Address:</b> 900 North King Street, Suite 330 Wilmington, DE 19801</p> <p><b>Hours:</b> 8:00 a.m.–8:00 p.m., Mon.–Fri.</p>
<b>Delaware Helpline 2-1-1</b>	Provides general information and referrals for human and health services from healthcare to housing and many other services.	<b>Website:</b> <a href="http://www.delaware211.org">www.delaware211.org</a>
<b>STATE SERVICE CENTERS</b>		
<b>Adams State Service Center</b>	Division of Social Services, Division of Family Services, Division of Public Health, & Division of State Service Centers. To access a comprehensive directory of human services, go to <a href="http://www.dhss.delaware.gov/dhss/dssc/files/2011_hsdirectory.pdf">http://www.dhss.delaware.gov/dhss/dssc/files/2011_hsdirectory.pdf</a>	<p><b>Community Resource and Assistance Services Telephone #s:</b> 302-856-5557; 302-856-5574</p> <p><b>Website:</b> <a href="http://www.dhss.delaware.gov/dssc">www.dhss.delaware.gov/dssc</a></p>
<b>Appoquinimink State Service Center</b>	<b>Division of State Service Centers - Family Support Services:</b> Includes Emergency Assistance Services, Community Resource and Assistance Services, Delaware Utility Assistance Program, Food Closet, Needy Family Fund, Cooling Assistance, Medical Assistance, Kinship Care, Teen Vouchers, and Diabetes Fund. <b>Division of Social Services - Public Assistance:</b> Food Stamps, Cash Assistance, Medicaid, and Child Care	<p><b>Telephone:</b> 302-378-5770</p> <p><b>Address:</b> 122 Silver Lake Road Middleton, DE 19709</p> <p><b>Hours:</b> 7:30 AM–5:00 PM</p>
<b>Belvedere State</b>	Provides housing for various State agencies offering human services. <i>Division of State</i>	<b>Telephone:</b> 302-995-8545

<p><b>Service Center (DSSC, DHSS)</b></p>	<p><i>Service Centers:</i> Community Resource and Assistance Services, Emergency Food Closet, Federal Emergency Management Agency (FEMA), Utility Assistance, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Needy Family Fund, Medical Fund, Cooling Assistance, and Holiday Food Baskets. Division of <i>Public Health:</i> Dental Clinic.</p>	<p><b>Address:</b> 310 Kiamensi Road, Wilmington, DE 19804</p> <p><b>Hours:</b> 7:30 a.m.–4:30 p.m., Mon.–Fri.</p>
<p><b>Bridgeville State Service Center (DSSC, DHSS)</b></p>	<p>Provides neighborhood, residential and general services. Houses the following services: Division of Vocational Rehabilitation; Division of Social Services; Division of State Service Centers - Community Resource and Assistance Services and Emergency Assistance Program; Kinship Care; Teen Vouchers; and Diabetes Fund.</p>	<p><b>Telephone:</b> 302–337–8261, 302–856–5350</p> <p><b>Address:</b> 400 Mill Street, Bridgeville, DE 19933</p> <p><b>Hours:</b> 7:30 a.m.–4:30 p.m., Mon.–Fri.</p>
<p><b>Claymont State Service Center (DSSC, DHSS)</b></p>	<p><b>Houses State and private agencies that provide human services:</b> <i>Division of Social Services:</i> Financial Services, Medicaid, Purchase of Daycare Program, Food Stamps; <i>Division of State Service Centers:</i> Low Income Home Energy Assistance Program (LIHEAP), Emergency Assistance Services, Kinship Care, Teen Vouchers, Adopt-A-Family, Managed Care Program, Community Resource Assistance Services Program, Utility Assistance, Emergency Food and Shelter Program, Needy Family Fund, Crisis Alleviation, Medical Fund, Diabetes Fund, and Information and Referral.</p>	<p><b>Telephone:</b> 302–798–2870</p> <p><b>Address:</b> 3301 Green Street Claymont, DE 19703</p>
<p><b>Delaware State Service Center (DSSC, DHSS)</b></p>	<p>Houses various State and private human service providers. Division of State Service Centers - provides Community Resource and Assistance, Car Seat Loaner Program, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, Dental and Low Income Transportation, NCC Student CO-OP Program, Needy Family Fund, Food Closet, Utility Assistance, Medical Assistance, Cooling Assistance, and EFSP; Division of Public Health – Dental Services; Division of Social Services – Food Stamps, Medicaid, Public Assistance; Community and Civic Meetings – Dunleith Civic Association, Oakmont Civic Association, Additional Services – Ministry of Caring, Inc. – Emmanuel Dining Room South; NCC Summer Youth Program.</p>	<p><b>Telephone:</b> 302–577–2970</p> <p><b>Address:</b> 500 Rogers Road, New Castle, DE 19720</p> <p><b>Hours:</b> 7:30 a.m.–5:00 p.m., Mon.–Fri.</p>
<p><b>Hudson (Floyd L.) State Service Center (DSSC/DHSS)</b></p>	<p>Provides housing for State and private agencies: <b>Division of Social Services</b> – Public Assistance Payments, Food Stamps, Medicaid; <b>Division of Public Health</b> – WIC (Women, Infants and Children), AIDS Testing and Counseling, Dental Clinic, Public Health Nurses, Hearing and Eye Clinic; <b>Parents Anonymous; Alcoholics Anonymous; Child Inc.;</b> <b>Division of State Service Centers</b> – Emergency Assistance Services Program (CRASP), Kinship Care, Teen Vouchers, Diabetes Fund, Food Closet, Utility Assistance, Cooling Assistance (when available), Medical Assistance (when available), Needy Family Fund, Family Visitation Center, EFSP-Emergency Food &amp; Shelter Program, Statewide Security Loan Program, and NCALL Research.</p>	<p><b>Telephone:</b> 302–283–7500</p> <p><b>Address:</b> 501 Ogletown Road, Newark, DE 19711</p> <p><b>Hours:</b> 7:30 a.m.–4:30 p.m., Thurs.–Tues.; 7:30 a.m.–7:00 p.m., Wed.</p>
	<p>Provides neighborhood/residential services, and general services. Houses services for</p>	<p><b>Telephone:</b> 302–875–6943</p>

<p><b>Laurel State Service Center (DSSC, DHSS)</b></p>	<p><b>Division of Social Services, Division of Vocational Rehabilitation, Office of the Public Guardian, Division of Youth Rehabilitation, Division of State Service Centers, Division of Substance Abuse and Mental Health and Child Mental Health.</b> Provides Community Resource and Assistance Services, Emergency Assistance Program, Kinship Care, Teen Vouchers, Diabetes Fund, and EBT—Electronic Benefit Transfer Food Stamp Cards.</p>	<p><b>Address:</b> 31039 North Poplar Street, Laurel, DE 19956</p> <p><b>Hours:</b> 7:30 a.m.–4:30 p.m., Mon.–Fri.</p>
<p><b>Milford State Service Center (DSSC, DHSS)</b></p>	<p><b>Division of State Service Centers</b> - Adopt-A-Family, Community Resource and Assistance Program, Emergency Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, and Family Visitation Center; <b>Division for the Visually Impaired</b> - Adult Services, Education, Training Center, and Vocational Rehabilitation; <b>Division of Social Services</b> - Applications and Eligibility Determination for Public Assistance, General Assistance, Medicaid, and Food Stamps; <b>Delaware State Police Victims Services Program</b> - Referrals/Counseling for persons who have been victims of crimes; <b>Division of Child Mental Health</b> - Mental Health and Substance Abuse Treatment Programs for Kent and Sussex counties; <b>Division of Youth Rehabilitative Services</b> - Probation and Aftercare for youths who break the law and are found guilty of their crimes and/or youths who have been incarcerated; <b>Division of Family Services</b> - Casework Counseling to Children and/or Family, Crisis Intervention, and Referral; <b>Division of Public Health</b> - Cancer Screening, Child Health Clinic, Dental Clinic, Family Planning Clinic, HIV/AIDS Surveillance Sero Prevalence Program, Venereal Disease Testing and Treatment, and WIC; <b>Division of Medicaid and Medical Assistance - Medicaid Long Term Care</b> - Pre-Admission Screening, Chronic Renal Disease Program, Financial Unit; <b>Fleet Services</b>; <b>Division of Aging and Adults with Physical Disabilities</b> - Adult Protective Services; Long-Term Care Ombudsman; Community Services, and Information and Assistance; <b>Treatment Access Center (TASC)</b>; <b>Child Development Watch.</b></p>	<p><b>Website:</b> <a href="http://www.dhss.delaware.gov/dssc">www.dhss.delaware.gov/dssc</a></p> <p><b>Address:</b> The Church Street Bldg. 11–13 Church Avenue Milford, DE 19963 <b>Telephone:</b> 302–424–7211</p> <p><b>Address:</b> The Annex Bldg. 13 S.W. Front Street Milford, DE 19963 <b>Telephone:</b> 302–424–7230</p> <p><b>Address:</b> The Walnut Street Bldg. 18 N. Walnut Street Milford, DE 19963 <b>Telephone:</b> 302–424–7301</p> <p><b>Address:</b> River Walk Center Division of Family Services 247 Northeast Front Street Milford, DE 19963 <b>Telephone:</b> 302–422–1400</p> <p><b>Hours:</b> 7:30 a.m.–4:30 p.m., Mon.–Fri. 5:00 p.m.–7:00 p.m., 1st and 3rd Tues. (Public Health Clinic)</p> <p><b>Area served:</b> Southern Kent County and Northern Sussex County</p>
<p><b>Northeast State Service Center (DSSC, DHSS)</b></p>	<p>Center houses the following services: <b>Division of Public Health</b> (302–552–3600): Women’s Health Clinic, WIC Program, Family Planning; <b>Division of Social Services</b> (302–552–3030): Temporary Assistance for Needy Families (TANF), General Assistance (GA), Food Stamps, Child Care, Medicaid; <b>Division of State Service Centers:</b> Family</p>	<p><b>Telephone:</b> 302–552–3500</p> <p><b>Address:</b> 1624 Jessup Street Wilmington, DE 19802</p>

	support services including Emergency Assistance Services, Community Resource and Assistance Services, Rental Assistance Program, Food Closet, Utility Assistance, Cooling Assistance Program, Medical Fund, Needy Family Fund, Teen Voucher Program, Kinship Care Program, Diabetes Fund, and Emergency Food and Shelter Program; <b>Family Court:</b> Paternity Testing.	<b>Hours:</b> 7:30 a.m.–5:00 p.m., Mon.-Fri.  <b>Area served:</b> Wilmington
<b>Porter (Winder Laird) State Service Center (DSSC, DHSS)</b>	Houses State and private agencies that provide human services: <b>Division of Public Health:</b> STD, HIV Counseling and Testing, Prenatal Clinic, Family Planning; <b>Division of Social Services:</b> Assistance payments, Food Stamps; and <b>Division of State Service Centers:</b> Community Resource and Assistance Services, Food Closet, Utility Assistance, Cooling Assistance, FEMA, Medical Fund, Needy Family Fund, Kinship Care, Teen Vouchers, Diabetes Fund, and Emergency Assistance Services Program. Clothes Closet.	<b>Telephone:</b> 302–577–3400  <b>Address:</b> 509 W. 8th Street Wilmington, DE 19801  <b>Hours:</b> 7:30 a.m.–5:00 p.m., Mon.–Fri. (hours vary by program)  <b>Area served:</b> Wilmington
<b>Pyle (Edward W.) State Service Center (DSSC, DHSS)</b>	Houses State, County and private agencies: Division of Social Services; Division of Public Health; Division of Family Services; Division of Vocational Rehabilitation; Veterans Affairs; Alcoholics Anonymous; CHEER Center; Pyle Child Development Center; Division of State Service Centers. Health Services include: Family Planning, and WIC Nutrition. Social Services include: Food Stamp Program, Vocational Rehabilitation, Community Resource and Assistance Services, Kinship Care, Teen Vouchers, Diabetes Fund, Alcoholics Anonymous Chapter, Foster Grandparents, Bookmobile, Emergency Food Program, RSVP, Family Services (Treatment, Counseling, Placement, Foster Care and Adoption, Counseling for Families, Foster Home Recruitment), CHEER Senior Citizens Center, Infant and Child Development Center, Meals on Wheels, Lower Sussex Little League, Area College Internship, Read-A- Loud, Commission of Veterans Affairs, mammograms; and tax service for seniors.	<b>Telephone:</b> 302–732–9501  <b>Address:</b> 34314 Pyle Center Road, Frankford, DE 19945  <b>Hours:</b> 6:30 a.m.–5:30 p.m., Day Care only; 7:30 a.m.–4:30 p.m., Service Center  <b>Area:</b> Southeast Sussex County
<b>Shipley (Anna C.) State Service Center</b>	Houses State and private agencies. <b>Division of Public Health -</b> Well Child Preventative Health Services; Family Planning; Tuberculosis follow up; Cancer Screening; Nutrition Counseling; Women, Infant and Children (WIC) Nutrition Program; HIV Counseling/Testing; blood pressure screening; STD Clinic; and Dental Clinic. <b>Division of Family Services; Division of Social Services; Division of Vocational Rehabilitation; Department of Corrections; People’s Place I and II;</b> and <b>Division of State Service Centers -</b> Emergency Services, Kinship Care, Teen Vouchers, and Diabetes Fund.	<b>Telephone:</b> 302–628–2000  <b>Address:</b> 350 Virginia Avenue, Seaford, DE 19973  <b>Hours:</b> 7:30 a.m.–5:00 p.m., Mon., Tues., Fri.; 7:30 a.m.–6:00 p.m., Wed., Thurs.  <b>Areas served:</b> Seaford
<b>Smyrna State</b>	The Smyrna State Service Center provides housing for the following state agencies: <b>Division of Social Services -</b> TANF, GA, Food Stamps, Medicaid; <b>Division of Public</b>	<b>Telephone:</b> 302–514–4500  <b>Address:</b> 200 S. DuPont Boulevard, Suite 101

<p><b>Service Center</b></p>	<p><b>Health</b> – WIC Program; <b>Division of State Service Centers</b> - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund; <b>Division of Medicaid and Medical Assistance.</b></p>	<p>Smyrna, DE 19977</p> <p><b>Hours:</b> 7:30 a.m.–4:30 p.m., Mon.–Fri.</p> <p><b>Area:</b> Kent County</p>
<p><b>Williams (James W.) State Service Center</b></p>	<p>The Center provides housing for state and private agencies: <b>Division of Social Services</b> - TANF, GA, Food Stamps, Medicaid; <b>Division of Public Health</b> - Well Child Clinic, Family Planning, STD Clinic, Dental Clinic, WIC Program, Neurology Clinic, Nursing Unit, Chest Clinic, Nutrition Counseling, AIDS counseling and testing; <b>Division of Substance Abuse and Mental Health</b> – Treatment Access Services; <b>Mental Health Clinic;</b> <b>Division of State Service Centers</b> - Community Resource and Assistance Services, Emergency Assistance, Kinship Care, Teen Vouchers, Diabetes Fund, Foster Grandparent Program, and Volunteer Resource Center; <b>Division of Medicaid and Medical Assistance;</b> and DSCYF, Office of Prevention and Early Intervention.</p>	<p><b>Telephone:</b> 302–739–5301</p> <p><b>Address:</b> 805 River Road, P.O. Box 1401, Dover, DE 19901</p> <p><b>Hours:</b> 7:30 a.m.–5:00 p.m., Mon.–Fri.; 7:30 a.m.–7:00 p.m., Wed.</p> <p><b>Area served:</b> Kent County</p>
<p><b>Division of State Service Centers</b></p>	<p>Administers multi-service facilities in which various state and private agencies are collocated, with the goal of providing one-stop centers for meeting human service needs. The following programs are offered by the Division: Family Support Services, including Community Resource and Assistance Services, Dental Transportation, Emergency Assistance Services, Utility Fund, Medical Fund, Kinship Care, Teen Vouchers, Diabetes Fund, Adopt-A-Family, and Family Visitation Centers; Office of Community Services, including Heating and Cooling Assistance, Emergency and Transitional Housing, Emergency Housing Assistance Fund; Community Services Block Grant; State Office of Volunteerism, including the Foster Grandparent Program, RSVP Program, State Volunteer Resource Center, and AmeriCorps. The Division also publishes the <i>Directory of Human Services for Delaware</i>.</p>	<p><b>Telephone:</b> 302–255–9675</p> <p><b>Address:</b> Herman M. Holloway, Sr. Campus Charles H. Debnam Building 101 Debnam Drive New Castle, DE 19720</p> <p><b>Hours:</b> 7:30 a.m.5:00 p.m., Mon.–Fri. (evening hours vary by location)</p> <p><b>Locations:</b></p> <p><b>New Castle County:</b></p> <ul style="list-style-type: none"> <li>·Appoquinimink State Service Center, 122 Silver Lake Rd., Middletown, DE 19709 (302–378–5770)</li> <li>·Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302–995–8545)</li> <li>·Claymont State Service Center, 3301 Green St., Claymont, DE 19703 (302–798–2870)</li> <li>·DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302–577–2970)</li> <li>·Floyd I. Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302–283–7500)</li> <li>· Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302–552–3500)</li> </ul>

		<ul style="list-style-type: none"> <li>· Winder Laird Porter State Service Center, 509 W. 8th St., Wilmington 19801 (302-577-3400)</li> </ul> <p><b>Kent County:</b></p> <ul style="list-style-type: none"> <li>· James W. Williams State Service Center, 805 River Rd., Dover 19901 (302-739-5301)</li> <li>· Milford State Service Center, 11 Church Ave., Milford 19963 (302-424-7200, Annex – 302-424-7230)</li> <li>· Smyrna State Service Center, 200 S. DuPont Blvd, Suite 101, Smyrna 19977 (302-514-4500)</li> </ul> <p><b>Sussex County:</b></p> <ul style="list-style-type: none"> <li>· Anna C. Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)</li> <li>· Bridgeville State Service Center, 400 Mill St., Bridgeville 19933 (302-337-8261)</li> <li>· Edward W. Pyle State Service Center, 34314 Pyle Center Rd., Frankford 19945 (302-732-9501)</li> <li>· Laurel State Service Center, 31039 N. Poplar St., Laurel 19956 (302-875-6943)</li> <li>· Thurman Adams, Jr. State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5574)</li> </ul>
<b>EMPLOYMENT/ VOCATIONAL REHABILITATION</b>		
<b>AHEDD</b>	Provides employment and training services for persons with disabilities. Specialized services are provided on an individual basis, based on needs, skills, individual goals, and ability. Services may include job-seeking skills, job placement, community-based work assessments, job coaching, and follow-up services. AHEDD is an employment network for ticket-to-work recipients who receive SSI or SSDI.	<p><b>Website:</b> <a href="http://www.ahedd.org">www.ahedd.org</a></p> <p><b>Telephone:</b> 302-674-1181</p> <p><b>Address:</b> P.O. Box 1322 Dover, DE 19903-1422</p>
<b>COMPREHENSIVE HEALTH CARE FACILITIES</b>		

<p><b>Beebe Medical Center</b></p>	<p>A fully-accredited health care facility providing medical and surgical treatment; obstetrical and pediatric care; short-term inpatient care; outpatient treatment center; complete diagnostic cardiac care; cardiac rehabilitation; cardiac cath lab; critical care unit; orthopedic unit; dialysis center; same day surgery center; speech, occupational and physical therapy; vascular center; full lab and diagnostic radiology facilities; Beebe Express lab service; adult day care; home health agency; 200 physicians; physician referral program; integrative health services, wound care services, and diabetes management.</p>	<p><b>Website:</b> <a href="http://www.beebemed.org/">http://www.beebemed.org/</a></p> <p><b>Telephone:</b> 302-645-3300</p> <p><b>Address:</b> 424 Savannah Road, Lewes, DE 19958</p> <p><i>Millville Emergency Center of Beebe Medical Center</i>, Route 26, Millville 19930 (302-539-8450). Fully staffed and equipped emergency treatment.</p> <p><i>Gull House</i>, located in the Bay Mart Shopping Center, 23 Terrance Road, Rehoboth. Delaware's only hospital-based adult activities program. It is a medically supervised program with daily activities for adults who need supervised care. It includes pet and reminiscence therapies, planned activities such as crafts, games, and sing-alongs, as well as field trips. For more information, please call 302-226-2160.</p> <p><b>Hours:</b> 24 hours at hospital, varies at other locations</p> <p><b>Other Locations:</b></p> <ul style="list-style-type: none"> <li>· Beebe Physician Network, Inc., 400 Savannah Road, Suite B, Lewes 19958 (302-645-3555)</li> <li>· Lewes Pulmonary Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3232)</li> <li>· Lewes Infectious Diseases, 400 Savannah Rd., Suite A, Lewes 19958 (302-645-3196)</li> <li>· Cape Henlopen HS Wellness Center, Cape HS, 1250 King's Highway, Lewes 19958 (302-644-2946)</li> <li>· Indian River HS Wellness Center, 29772 Armory Rd., Dagsboro 19939 (302-732-3680)</li> <li>· Sussex Central HS Wellness Center, 26026 Patriot's Way, Georgetown 19947 (302-934-5962)</li> <li>· Weekend Walk-In Health Center, 205</li> </ul>
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Atlantic Ave., Millville 19967 (302-541-4175)

- Bookhammer Outpatient Center @ BHC, 18941 John J. Williams Highway, Rehoboth 19971 (302-645-2400)
- Bookhammer Outpatient Center @ BHC, “Express Testing” (Lab) (302-645-2400)
- BHC Tunnell Center, Medical Office Building Laboratory, 18947 John Williams Hwy., Rehoboth 19971 (302-645-3100 x2660)
- Baylis Rehabilitation Center @ BHC, Physical Therapy, Occupational Therapy, Speech & Language Pathology, 18941 John Williams Hwy., Rehoboth 19971 (302-645-2424)
- Bookhammer Outpatient Center @ BHC, Diagnostic Imaging, 18941 J John Williams Hwy., Rehoboth 19971 (302-645-2401)
- Beebe Lab Express, 5 Point Plaza, 1111 Hwy. One Unit 6-B, Lewes, 19958 (302-644-9344)
- Beebe Lab Express, 205 Atlantic Ave., Millville 19967 (302-539-1602)
- Beebe Lab Express, 614 Mulberry Street, Milton 19968 (302-684-8579)
- Beebe Lab Express, 32060 Long Neck Road, Millsboro 19966 (302-947-1202)
- Beebe Lab Express, Suite 200, 232 Mitchell St., Millsboro 19966 (302-934-5052)
- BMC Millville Emergency Laboratory, 205 Atlantic Ave., Millville 19970 (302-539-8749)
- Beebe Lab Express, 20163 Office Circle, Suite 106, Georgetown 19947 (302-856-7781)
- Beebe Home Health Agency, 20232 Ennis Road, Georgetown 19947 (302-854-5210)
- Millsboro Physical Therapy, Suite 101, 232 Mitchell St., Millsboro 19966 (302-934-1500)
- Millville Physical Therapy, Creekside Plaza, Suite 7, 203 Atlantic Ave., Millville 19967 (302-539-6404)
- Beebe Imaging, 20163 Office Circle Suite 106, Georgetown 19947 (302-856-9729)
- Beebe Imaging, Creekside Plaza, Suite 7, 203 Atlantic Avenue, Millville 19967 (302-539-8749)



		<ul style="list-style-type: none"> <li>· Wound Care/Diabetes Management, 32060 Long Neck Road, Millsboro 19966 (302-947-2500)</li> <li>· Millville Emergency Center, 205 Atlantic Ave., Millville, DE 19967 (302-539-8450)</li> <li>· Beebe Medical Foundation, 902 Savannah Rd., Lewes 19958 (302-644-2900)</li> <li>· BMC Public Relations &amp; Community Health, 424 Savannah Road, Lewes 19958 (302-645-3221)</li> <li>· Patient Financial Services Satellite, 1632 Savannah Road, Suite 12, Lewes 19958 (302-645-3100 x2280)</li> </ul>
<b>HOME HEALTHCARE, AIDE, AND COMPANIONSHIP SERVICES</b>		
<b>CHEER, Inc.</b>	<p><b>CHEER Home Services (302-854-9555; 302- 854-9562):</b> Provides Home Health aide services. Services include personal care, housekeeping, laundry, meal preparation, companionship, respite, and running errands. <b>CHEER Nutrition (302-856-5187):</b> Provides mid-day meals five days a week to the CHEER Centers listed below. Meals on Wheels program available to homebound individuals, and all meals are monitored by a registered dietitian. <b>CHEER Transportation (302-856-4909 or 302-856-5641):</b> Provides transportation to and from the CHEER Centers. Services include weekly shopping and recreational trips, and all buses equipped to transport wheel chairs. CHEER volunteer drivers transport mature adults to local doctors, hospitals, and medical centers. <b>CHEER Care Management:</b> Information, referral, and counseling services to assist mature adults to remain in their own homes. <b>CHEER Community Resources:</b> Provide a variety of services to mature adults of Sussex County by utilizing volunteers of all ages. Opportunities include pet therapy, multi-generational clown troupe, grocery store on wheels “Store-to-Door Services”, telephone reassurance program and friendly visits to homebound elderly, homebound meal delivery, and respite for caregivers of older adults and adults with physical disabilities. <b>CHEER Community Center:</b> Multi- purpose, state of the art designed for active seniors age 50 and over. Activities include fitness groups, CHEERful Notes Glee Club, quilting club, dances, concerts, and health screenings. The Fit</p>	<p style="text-align: center;"><b>Website:</b> <a href="http://www.cheerde.org">www.cheerde.org</a></p> <p style="text-align: center;"><b>Telephone (Admin. Offices):</b> 302-856-5187</p> <p style="text-align: center;"><b>Address:</b> 546 S. Bedford Street Georgetown, DE 19947</p> <p style="text-align: center;"><b>Hours:</b> 8:00 a.m.–4:30 p.m., Mon.–Fri.</p> <p style="text-align: center;"><b>CHEER Center Locations:</b></p> <ul style="list-style-type: none"> <li>· <i>CHEER Center at Georgetown</i>, Georgetown State Service Center, 546 S. Bedford St., Georgetown 19947 (302-856-5187)</li> <li>· <i>CHEER Community Center at Georgetown</i>, 20520 Sand Hill Rd., Georgetown 19947 (302-854-9500)</li> <li>· <i>CHEER Apartments</i>, 1000 Clark Dr., Georgetown 19947 (302-856-6676)</li> <li>· <i>West Street Manor Apartments (CHEER)</i>, 700 Mason Ave., Harrington 19953 (302-398-</li> </ul>

	<p>“N” Fun Center offers professional equipment, a Multi-Purpose Banquet Room is available for public rental with dining for up to 420 (700 concert style), catering service available, and a performance stage. CHEER Apartments are staffed by on-site management and maintenance personnel. Offers affordable housing to income eligible seniors who are at least age 62 and able to live independently in an apartment community. Adjacent to the CHEER Community Center and managed by East Coast Property Management.</p>	<p>9043)  · <i>CHEER Activity Center at Greenwood</i>, 41 Schulze Road, Greenwood 19950 (302–349–5237)  · <i>CHEER at Lewes, Harbour Lights Center</i>, 34211 Woods Edge Dr., Lewes 19958 (302–645–9239)  · <i>CHEER at Long Neck, Pelican Cove Center</i>, 26089 Long Neck Rd., Millsboro 19966 (302–945–3551)  · <i>CHEER at Ocean View, Coastal Leisure Center</i>, 30637 Cedar Neck Rd., Ocean View, 19970 (302–539–2671)  · <i>CHEER at Roxana, Pyle Health and Social Service Center</i>, 34314 Pyle Center Rd., Frankford 19945 (302–732–3662)  · <i>CHEER Activity Center at Milton</i>, 308 Front Street, Milton 19968 (302–684–4819)</p>
<p><b>Generations Home Care, Inc.</b></p>	<p>Provides a variety of home care services, including: skilled nursing; certified home health aid/homemaker; housekeeping; companion service; physical, occupational, speech therapy; medical social worker; adult foster care; and medical transportation.</p>	<p style="text-align: center;"><b><u>Central Office:</u></b></p> <p style="text-align: center;"><b>Telephone:</b> 302–322–3100</p> <p style="text-align: center;"><b>Address:</b> 2 Penns Way, Suite 303 New Castle, DE 19720</p> <p style="text-align: center;"><b><u>New Castle County:</u></b></p> <p style="text-align: center;"><b>Telephone:</b> 302–856–7774</p> <p style="text-align: center;"><b>Address:</b> 15 Ashley Place, Suite 1A Wilmington, DE 19804</p> <p style="text-align: center;"><b><u>Kent County:</u></b></p> <p style="text-align: center;"><b>Address:</b> 1125 Forest Ave., Suite 201, Wilmington, DE 19804</p>

		<p><b>Telephone:</b> 302-658-6731</p> <p><b><u>Sussex County:</u></b></p> <p><b>Address:</b> 205 E. Market Street Georgetown, DE 19947</p> <p><b>Telephone:</b> 302-734-7005</p> <p><b>Website:</b> <a href="http://www.ghcde.org">www.ghcde.org</a></p> <p><b>Email:</b> <a href="mailto:info@ghcde.org">info@ghcde.org</a></p> <p><b>Hours:</b> 8:30 a.m.–5:00 p.m., Mon.–Fri.; skilled nurse available 24 hours per day.</p>
<p><b>Griswold Special Care</b></p>	<p>Licensed as a Personal Assistance Services Agency (PASA), non-medical assistance in the home for seniors or disabled persons. Caregivers assist with personal care, homemaking, companionship. Hourly, overnight, or live-in service options.</p>	<p><b>Website:</b> <a href="http://www.gscdelaware.com">www.gscdelaware.com</a></p> <p><b>Telephone:</b> 302-456-9904</p> <p><b>Address:</b> 1915 Kirkwood Highway Newark, DE 19711</p> <p><b>Telephone:</b> 302-644-6990</p> <p><b>Address:</b> 109 Market Street Lewes, DE 19958</p> <p><b>Email:</b> <a href="mailto:maryannemurray@aol.com">maryannemurray@aol.com</a></p> <p><b>Hours:</b> 9:00 a.m.–5:00 p.m., Mon.–Fri. 24/7 on call.</p>
<p><b>Maximum Healthcare Services</b></p>	<p>Provides home adult and pediatric healthcare, private duty nursing, and companion services.</p>	<p><b>Telephone:</b> 302-478-3434</p> <p><b>Website:</b> <a href="http://www.maxhealth.com">www.maxhealth.com</a></p> <p><b>Address:</b> 1409 Foulk Road, Suite 203</p>

		<p>Wilmington, DE 19803</p> <p><b>Hours:</b> 24/7</p> <p><b>Area Served:</b> New Castle County</p> <p><b>Obtaining service:</b> Walk in, call for information, referral, call for appointment.</p>
<b>COMMUNITY ASSISTANCE CENTERS/SERVICES</b>		
<b>Claymont Community Center</b>	<p><b>Services include:</b> Housing and utility assistance; food closet; individual, family, and group mental health counseling; academic tutoring; ESOL classes; health care for people who are uninsured or underinsured; senior activities; financial education; employment training &amp; placement, alcohol and drug counseling; pre-school; after school care; day care; nutrition for infants and women; summer camp; juvenile probation; family assistance; volunteer opportunities, and community enrichment activities. <b>Programs and Agencies include:</b> Crisis Alleviation, Learning Center, Claymont Family Health Services, Claymont Counseling Center, Brandywine Senior Center, Open Door, Inc., Claymont Library, Claymont State Service Center, State Division of Youth Rehabilitation Services, Jewish Family Services–Promoting Safe &amp; Stable Families, Delaware Financial Literacy Institute, WIC, Adopt-A-Family, Girls, Inc., Brandywine Child Care, Head Start, and Professional Staffing Associates, Inc.</p>	<p><b>Website:</b> <a href="http://www.claymontcenter.org">www.claymontcenter.org</a></p> <p><b>Telephone:</b> 302–792–2757</p> <p><b>Address:</b> 3301 Green Street Claymont, DE 19703</p> <p><b>Hours:</b> 8 a.m.–9 p.m., Mon.–Thurs.; 8 a.m.–6 p.m., Fri.</p>
<b>Easter Seals Delaware and Maryland’s Eastern Shore</b>	<p>Provides information and referral, advocacy and direct services for persons with disabilities. Services include occupational, physical, and speech therapies; adult programs, assistive technology; camping and recreation; and personal attendant services.</p>	<p><b>Website:</b> <a href="http://www.de.easterseals.com">www.de.easterseals.com</a></p> <p><b>Telephone:</b> 302–324–4444</p> <p><b>Address:</b> New Castle Corporate Commons 61 Corporate Circle, New Castle, DE 19720</p> <p><b>Other Locations:</b></p> <ul style="list-style-type: none"> <li>· 100 Enterprise Place, Suite 1, Dover 19904 (Phone: 302–678–3353)</li> <li>· 22317 E. DuPont Hwy., Georgetown 19947 (Phone: 302–253–1100)</li> <li>· 22242 Bay Shore Rd., Chestertown, MD</li> </ul>

		<p>21620 (Phone: 410-778-0566)</p> <ul style="list-style-type: none"> <li>· 1205 Pemberton Dr., Suite 103, Salisbury, MD 21801 (Phone: 410-546-2894)</li> <li>· 113 Pencader Drive, Suite 150, Newark 19702 (Phone: 302-709-0865)</li> </ul> <p><b>Hours:</b> 8:30 a.m.–4:30 p.m., Mon.–Fri.</p>
<p><b>Richardson Park Community Action Program, Inc.</b></p>	<p><b>Crisis Alleviation</b>—assistance with rent, utilities, medicine, and other essentials. <b>Food Closet</b>—emergency food; persons living outside service area may be referred elsewhere. <b>Podiatrist</b>—podiatry services for a fee. <b>Transportation</b>—essential transportation provided by volunteers, or DART bus passes. <b>CAP Thrift Shop</b>—thrift store with used clothing and household items for sale at low cost. <b>Medical Equipment Lending</b>—provides crutches, walkers, potties, etc.; available to all applicants regardless of place of residence.</p>	<p><b>Telephone:</b> 302-428-1247</p> <p><b>Address:</b> 107 S. Maryland Avenue, Richardson Park, Wilmington, DE 19804</p> <p><b>Hours:</b> 10:00 a.m.–3:00 p.m., Mon. and Tues.; 12:00 p.m.–6:00 p.m., Thurs.; 10:00 a.m.–2:00 p.m., Fri.; closed Wed., Sat., and Sun.</p> <p><b>Area:</b> Parts of 19804 and 19805 zip codes bounded by Wilmington City Line on north, B&amp;O tracks and Elsmere town line on west, MacArthur Drive on south, and Christina River on east. Medical Equipment Lending Program available to all applicants.</p>
<p><b>TRANSPORTATION ASSISTANCE PROGRAMS</b></p>		
<p><b>DART First State/Delaware Transit Corporation (DTC)</b></p>	<p>Provides public bus and passenger rail transportation services throughout the state including paratransit services. Special programs available for persons with disabilities and senior citizens. <b>DART First State Paratransit:</b> Specialized door-to-door transportation to eligible elderly and disabled individuals; accepts pre-purchased cards or cash; Fees: \$2.00 for one-way trip; Medicaid approved; Hours: Mon.–Fri., 5:00 a.m.–11:00 p.m.; Sat., 5:00 a.m.–8:00 p.m.; and Sun., 8:00 a.m.–6:30 p.m. Reservations must be made 24 hours in advance via telephone number or website listed above. <b>DART First State Reduced Fare Program:</b> Reduced fare for disabled riders and senior citizens, 65 years or older; cards purchased at most downtown banks, senior center, the Transportation Stores at Wilmington Amtrak Station, 718 N. Market St. Mall, and at the DART First State Office; parents or</p>	<p><b>Website:</b> <a href="http://www.DartFirstState.com">www.DartFirstState.com</a></p> <p><b>Administrative Offices:</b> 302-576-6000</p> <p><b>Information:</b> 800-652-3278</p> <p><b>Reservations:</b> 800-553-3278</p> <p><b>Customer Relations:</b> 800-355-8080</p> <p><b>TTD:</b> 800-252-1600</p>

	<p>guardians of disabled children must pay full fare unless over 65; Fees: cash-\$.45; reduced fare DART Card, \$14.00; must show MediCare or DART Reduced Fare ID Card when boarding bus.</p> <p><b>DART First State Senior Citizens Affordable Taxi (S.C.A.T.):</b> Alternative transportation for senior citizens 60 or older and ambulatory disabled citizens; subsidizes 50% of fare for trips made with participating taxi-cab providers; certification required, call 1-800-652-3278 or TTY 1-800-252-1600 for application; Fees: \$10 book of S.C.A.T. tickets can be purchased for \$5.00.</p> <p><b>DART First State Ride Share Delaware:</b> Provides car pool matching service; Guarantee Ride Home Program and Business Partners in Transit; Call toll-free 1-888-RIDE-MATCH (1-888-743-3628) or visit <a href="http://www.ridesharedelaware.org">www.ridesharedelaware.org</a>.</p> <p><b>DART First State Travel Training Program:</b> Free service to help familiarize, orient, and teach the general public, senior citizens, and disabled persons to use the fixed route transit system effectively; individual and group training provides assistance and instruction in route planning, schedule reading, bus orientation, and safety while eliminating anxiety or apprehension; Call 302-739-3278 for all counties. <i>Hours:</i> 8:00 a.m.-4:30 p.m., Mon.-Fri.</p>	<p><b>Address:</b> 119 Lower Beech Street, Suite 100 Wilmington, DE 19805</p> <p><b>Hours:</b> <i>Administrative Hours:</i> Mon.-Fri., 8:00 a.m.-4:30 p.m.; Information Center (telephone) <i>Hours:</i> Mon.-Fri., 6:00 a.m.-8:30 p.m., Sat., 8:00 a.m.-5:30 p.m., Sun. 8:00 a.m.-5:00 p.m.</p>
<p><b>Fish of Northern Delaware, Inc.</b></p>	<p>Volunteers provide transportation to scheduled medical appointments at hospitals, clinics, doctors, and dentists for persons when there is no other agency or resource to provide the service. Request service 7 days in advance of appointment.</p>	<p><b>Telephone:</b> 302-658-2954</p> <p><b>Address:</b> P.O. Box 30125 Wilmington, DE 198057125</p> <p><b>Hours:</b> Transportation service is Mon.-Thurs. Around-the-clock answering service.</p>
<p><b>Primecare Medical Transport, LLC.</b></p>	<p>Medical transportation to doctors and hospitals.</p>	<p><b>Telephone:</b> 302-422-0900</p> <p><b>Address:</b> 568 Milford-Harrington Highway, Milford, DE 19963</p> <p><b>Hours:</b> 8:00 a.m.5:00 p.m., Mon.-Fri.</p>
<p><b>HEALTH LITERACY RESOURCES</b></p>		
<p><b>Delaware Health Source – Sussex County</b></p>	<p>Professionally trained health librarian helps individuals find current, reliable information on any health topic; researches specific questions about health, diseases, wellness,</p>	<p><b>Website:</b> <a href="http://dehealthsource.org">http://dehealthsource.org</a></p> <p><b>Email:</b> <a href="mailto:lil@delamed.org">lil@delamed.org</a></p>

<p><b>(A program of the Delaware Academy of Medicine)</b></p>	<p>nutrition, diabetes, cancer, pregnancy, etc.; recommends library resources such as books, DVDs, and magazine articles; provides guidance to individuals doing health-related research online or in the Delaware library catalog.</p>	<p><b>Address:</b> Lewes Public Library, 11 Adams Avenue, Lewes, DE 19971</p> <p><b>Hours:</b> 8:30 a.m.–4:30 p.m., Mon., Wed., Thurs., Fri.; 1:00 p.m.–8:00 p.m., Tues.</p>
<p><b>Gail P. Gill Consumer Health Library</b></p> <p><b>(A program of the Delaware Academy of Medicine)</b></p>	<p>Professionally trained librarian will help individuals find current, reliable information on any health topic; will research specific questions about health, diseases, pregnancy, nutrition, diabetes, cancer, alternative medicine, etc.; will recommend library resources such as books, DVDs, and magazine articles; will guide individuals in their own health-related research on-line or in the Delaware library catalog.</p>	<p><b>Website:</b> <a href="http://www.dehealthsource.org">http://www.dehealthsource.org</a></p> <p><b>Telephone:</b> 302–733–1122</p> <p><b>Email:</b> <a href="mailto:consumer@delamed.org">consumer@delamed.org</a></p> <p><b>Address:</b> 4765 Ogletown Stanton Road, Suite M6, Newark, DE 19713</p> <p><b>Other Locations:</b></p> <ul style="list-style-type: none"> <li>· Delaware Health Source – Kent County, Dover Public Library, 45 S. State St., Dover 19901 (302–736–7079)</li> <li>· Delaware Health Source – Sussex County, Lewes Public Library, 111 Adams Avenue, Lewes, DE 19958 (302–227–2854)</li> </ul> <p><b>Hours:</b> 9:00 a.m.–4:00 p.m., Mon., Tues., Wed., and Fri.; 11:00 a.m.–4:00 p.m., Thurs.</p>
<p><b>COPING WITH PAIN RESOURCE</b></p>		
<p><b>Delaware Pain Initiative</b></p>	<p>Provides information/education/advocacy to persons with pain, their caregivers, and healthcare professionals.</p>	<p><b>Website:</b> <a href="http://www.endpain.org">www.endpain.org</a></p> <p><b>Telephone:</b> 302–292–1616</p> <p><b>Address:</b> P.O. Box 7651, Newark, DE 19714–7651</p> <p><b>Hours:</b> No set hours. Evening speakers available. Leave message for return call.</p>

HOUSING ASSISTANCE		
<p style="text-align: center;"><b>Delaware State Housing Authority</b></p>	<p>Administers the following programs: <i>Public Housing Home Ownership Program</i>: provides home ownership opportunities to low-income families who are residents in DSHA’s Public Housing or Section 8 programs; <i>Second Mortgage Assistance Loan Program</i>: provides up to \$10,000 in down-payment and closing cost assistance to low-income home buyers in Delaware, low-income borrowers cannot have owned a principal residence within the past year; <i>Single Family Mortgage Revenue Bond Program</i>: provides below-market fixed interest rate mortgages to home buyers in Delaware; buyers must not have owned a principal residence within the past three years; <i>Community Development Block Grant</i>: via annual allocations to communities in Kent and Sussex Counties, DSHA provides assistance for activities designed to improve housing conditions and public infrastructure in support of housing development serving low- and moderate-income persons; <i>Emergency Shelter Grants Program</i>: Provides annual allocations for maintenance and operating costs or improvements to emergency housing shelters in Kent and Sussex counties; <i>Housing Rehabilitation Loan Program</i>: provides housing rehabilitation loans to low- and moderate-income home owners and landlords renting to low-income tenants to moderately rehabilitate existing properties to comply with the State Housing Code or to make homes handicapped-accessible; <i>State Housing Code</i>: Establishes minimum property maintenance standards for existing residential structures and premises for the purpose of protecting the public safety, health, and welfare of Delawareans; code enforcement is the responsibility of the county or individual towns, except in some cases when DSHA is responsible; <i>HOME Investment Partnerships Program</i>: Provides loans and grants to developers and nonprofit agencies to assist in expanding the supply of affordable housing statewide; <i>Housing Development Fund</i>: provides financing for the development and rehabilitation of affordable housing, and the provision of affordable housing programs throughout the state; DSHA provides a list of affordable housing sites financed under this program; <i>Low Income Housing Tax Credit Program</i>: offers lower than market rate rents to make sites affordable to low- and moderate-income Delawareans; <i>Moving to Work Program</i>: provides rental subsidies for five years to low-income Delawareans agreeing to take the necessary steps (education, employment, income) to become independent of government assistance; <i>Public Housing</i>: provides safe, decent, and affordable rental housing, as well as access to supportive services to very low-income Delawareans in Kent and Sussex Counties; Section 8 New Construction: provides rental subsidies to eligible low-income individuals and families renting at any of the program’s sites statewide; <i>Section 8 Voucher Program</i>: provides rental subsidies to very low-income individuals and families to rent existing, privately-owned dwelling units in Kent and Sussex Counties.</p>	<p style="text-align: center;"><b>Central Office:</b></p> <p style="text-align: center;"><b>Website:</b> <a href="http://www.destatehousing.com">www.destatehousing.com</a></p> <p style="text-align: center;"><b>Address:</b> 18 The Green, Dover, DE 19901</p> <p style="text-align: center;"><b>Telephone:</b> 302-739-4263</p> <p style="text-align: center;"><b>Toll Free:</b> 888-363-8808</p> <p style="text-align: center;"><b>New Castle County Office:</b></p> <p style="text-align: center;"><b>Address:</b> Carvel State Office Building 820 French Street, Wilmington, DE 19801</p> <p style="text-align: center;"><b>Telephone:</b> 302-577-5001</p> <p style="text-align: center;"><b>Hours:</b> 8:00 a.m.–4:30 p.m., Mon.–Fri.</p>



DEPARTMENT OF SOCIAL SERVICES		
<p><b>Department of Health and Social Services (DHSS)</b></p>	<p>Provides most of the human services available through Delaware State Government, including Medicaid, the Children’s Health Insurance Program, food stamps, welfare-to-work, vaccines for children, child support enforcement, public health programs, and general services for the aging and individuals with developmental and physical disabilities, visual impairments, mental illness, and other vulnerable populations. The following are Divisions within the Department (listed separately in the Directory).</p> <p><b>DIVISIONS:</b></p> <ul style="list-style-type: none"> <li>· Services for Aging and Adults with Physical Disabilities (302–255–9390)</li> <li>· Substance Abuse and Mental Health (302–255–9399)</li> <li>· Child Support Enforcement (302–577–7171)</li> <li>· Long Term Care Residents Protection (302–577–6661)</li> <li>· Management Services (302–255–9000)</li> <li>· Office of the Chief Medical Examiner (302–577–3420)</li> <li>· Developmental Disabilities Services (302–744–9600)</li> <li>· Public Health (302–744–4700)</li> <li>· Social Services (302–255–9500)</li> <li>· State Service Centers (302–255–9675)</li> <li>· Visually Impaired (302–255–9800)</li> <li>· Medicaid &amp; Medical Assistance (302–255–9500)</li> </ul>	<p><b>Telephone:</b> 302–255–9040</p> <p><b>Address:</b> Herman M. Holloway, Sr., Health and Social Service Campus, 1901 N. DuPont Highway, New Castle, DE 19720</p> <p><b>Hours:</b> 8:00 a.m.–4:30 p.m., Mon.–Fri.</p>
<p><b>MEDICAID AND MEDICAL ASSISTANCE</b></p>		
<p><b>Division of Medicaid and Medical Assistance (DMMA, DHSS)</b></p>	<p>Offers Medicaid as well as the Delaware Healthy Children Program (DHCP), the Delaware Prescription Assistance Program (DPAP), the Legal Non-Citizen Health Care Program, Chronic Renal Disease Program, and the Medicaid Long Term Care programs.</p>	<p><b>Telephone:</b> 302–255–9500</p> <p><b>Website:</b> <a href="http://www.dhss.delaware.gov/dhss/dmma/">www.dhss.delaware.gov/dhss/dmma/</a></p> <p><b>Address:</b> Administration: Lewis Building, 1901 North Dupont Highway, New Castle, DE 19720</p> <p><b>Hours:</b> 8:00 a.m.–4:30 p.m., Mon.–Fri.</p> <p><b>Other locations:</b></p> <p><b>New Castle County:</b></p>

		<ul style="list-style-type: none"> <li>· Lewis Building, 1901 N. DuPont Hwy., New Castle 19720 (302-255-9500)</li> <li>· Robscott Building, 153 E. Chestnut Hill Rd., Newark 19713 (302-368-6610)</li> <li>· Thatcher Street Office, 910 E. 16th St., Wilmington 19802 (302-577-2174)</li> </ul> <p style="text-align: center;"><b>Kent and Sussex Counties:</b></p> <ul style="list-style-type: none"> <li>· Georgetown State Service Center, 546 S. Bedford St., Georgetown (302-856-5340)</li> <li>· Milford State Service Center, 11-13 Church Ave., Milford 19963 (302-424-7200)</li> <li>· Smyrna State Service Center, 200 S. DuPont Blvd., Smyrna 19977 (302-514-4500)</li> </ul>
<b>HEALTH ADVOCACY</b>		
<b>Division of the Public Advocate</b>	Intercedes in rate and rules proceedings to minimize utility costs to all customers. Also assists resolving disputes with electric, telephone, water or cable companies.	<p style="text-align: center;"><b>Website:</b>  <a href="http://www2.state.de.us/publicadvocate">http://www2.state.de.us/publicadvocate</a></p> <p style="text-align: center;"><b>Address:</b> Carvel State Office Building        820 N. French Street, 4th Floor        Wilmington, DE 19801</p> <p style="text-align: center;"><b>Telephone:</b> 302-577-5078  <b>Toll Free – Delaware:</b> 1-888-607-2427</p> <p style="text-align: center;"><b>Hours:</b> 8:00 a.m.–5:00 p.m., Mon.–Fri.</p>
<b>PUBLIC HEALTH RESOURCE</b>		
<b>Division of Public Health</b>	Administers the following programs and services. <b>Community-based health services include:</b> HIV antibody counseling and testing, Home Visiting Program, family planning, TB, child health, sexually transmitted diseases, WIC, and adolescent health. <b>Environment health services:</b> food protection, institutional sanitation, sanitary engineering, radiation control, health facilities licensing and certification, narcotics and dangerous drugs. <b>Long term care facilities:</b> Governor Bacon Health Center, Delaware Hospital for the Chronically Ill, Emily P. Bissell Hospital for intermediate and skilled long term care. <b>Other programs include:</b> health promotion and disease prevention; health education; disease surveillance; epidemiology; public health laboratory; emergency medical services and paramedics; Vital Statistics.	<p style="text-align: center;"><b>Website:</b> <a href="http://www.state.de.us/dhss/dph">www.state.de.us/dhss/dph</a></p> <p style="text-align: center;"><b>Telephone:</b> 302-744-4700</p> <p style="text-align: center;"><b>Address:</b> Jesse Cooper Building        417 Federal Street        Dover, DE 19901</p> <p style="text-align: center;"><b>Locations:</b></p> <p><b>Kent County:</b></p>

		<ul style="list-style-type: none"> <li>· Williams State Service Center, 805 River Rd., Dover 19901 (302-857-5000)</li> <li>· Smyrna State Service Center, 200 S. DuPont Blvd., Suite 101, Smyrna 19977 (302-514-4500)</li> </ul> <p><b>New Castle County:</b></p> <ul style="list-style-type: none"> <li>· Belvedere State Service Center, 310 Kiamensi Rd., Wilmington 19804 (302-995-8545)</li> <li>· Claymont Community Center, 3301 Green St., Claymont 19703 (302-798-2870)</li> <li>· DeLaWarr State Service Center, 500 Rogers Rd., New Castle 19720 (302-577-2970)</li> <li>· Hudson State Service Center, 501 Ogletown Rd., Newark 19711 (302-283-7500)</li> </ul> <ul style="list-style-type: none"> <li>· Middletown Health Unit, 214 N. Broad St., Middletown 19709 (302-378-5200)</li> <li>· Northeast State Service Center, 1624 Jessup St., Wilmington 19802 (302-552-3500)</li> <li>· Porter State Service Center, 511 W. 8th St., Wilmington 19801 (302-577-3400)</li> <li>· West End Neighborhood House, 710 N. Lincoln St., Wilmington 19805 (302-888-5480)</li> </ul> <p><b>Sussex County:</b></p> <ul style="list-style-type: none"> <li>· Georgetown State Service Center, 544 S. Bedford St., Georgetown 19947 (302-856-5574)</li> <li>· Milford State Service Center, 11-13 N. Church Ave., Milford 19963 (302-424-7230)</li> <li>· Pyle State Service Center, 34314 Pyle Center Road, Frankford 19945 (302-732-9501)</li> <li>· Shipley State Service Center, 350 Virginia Ave., Seaford 19973 (302-628-2000)</li> </ul> <p><b>Hours:</b> 8:00 a.m.–4:30 p.m., Mon.–Fri. (may vary by program site)</p>
<b>DISABILITY SERVICES</b>		
	The Division of Services for Aging and Adults with Physical Disabilities (DSAAPD)	

<p><b>Division of Services for Aging and Adults with Physical Disabilities (DSAAPD)</b></p>	<p>operates the Delaware Aging and Disability Resource Center which administers services statewide for older Delawareans, for adults with physical disabilities (aged 18 and over) and for the caregivers of these constituents. It provides assessment and case management services in order to determine an individual's eligibility for specific programs and to coordinate the delivery of services, either directly or through provider contracts. Among the specific services available are nutrition programs (including home-delivered meals), adult day care, personal care services, employment services, home modifications, and legal services including information on advance directives and power of attorney. DSAAPD also administers Medicaid-approved Waiver Programs for persons at home or in the community, including the Acquired Brain Injury Waiver, the Assisted Living Waiver and the Elderly and Disabled Waiver. In addition, the agency administers the Long Term Care Ombudsman of residents of long term care facilities (such as nursing homes), and the Adult Protective Services Program, which investigates cases of suspected abuse, neglect, or exploitation of impaired adults in the community. Among the reference material it makes available to the public, DSAAPD publishes a Guide to Services for Older Delawareans and Persons with Disabilities which is available in hard copy and on its internet site.</p>	<p><b>Website:</b> <a href="http://www.dhss.delaware.gov/dhss/dsaapd">www.dhss.delaware.gov/dhss/dsaapd</a></p> <p><b>Telephone:</b> 1-800-223-9074*</p> <p>*DE Aging and Disability Resource Center</p> <p><b>Address:</b> DHSS Campus, 1901 N. DuPont, Highway, New Castle, DE 19720</p> <p><b>Address:</b> Milford State Service Center, 18 North Walnut Street, Milford, DE 19963</p> <p><b>Address:</b> University Plaza, Oxford Building, Suite 200, 256 Chapman Road, Newark, DE 19702</p> <p><b>Hours of Operation:</b> 8:00 a.m.–4:30 p.m., Mon.–Fri.</p> <p><b>Eligibility:</b> Ages 60 and over for most aging services. Ages 18 and over for Adult Protective Services and Physical Disabilities Services.</p>
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